



1 INTRODUCTION

The Interswitch Event Attendants Privacy Policy constitutes our commitment to your privacy at any of our Events or Trainings. This policy specifies how we collect and process your Personally Identifiable Information [PII]. Interswitch collects, processes and stores your personal information in compliance with Nigeria Data Protection Regulation (NDPR) 2019.

2 SCOPE AND CONSENT

You give consent to Interswitch through the Event & Training Policy when you fill your PII on a form/register presented by Interswitch or any representative thereof at any of our events/trainings.

3 COLLECTION OF PERSONAL INFORMATION

We collect Personally Identifiable Information (PII), otherwise known as Personal Information or Personal Data which includes, Name, email address, phone number, contact address, current organisation etc. We may also collect personal information supplied through surveys, questionnaires or multimedia.

4 HOW WE USE COLLECTED INFORMATION

We collect personal information to provide users of our services with a secure, smooth, efficient, and customized experience. Furthermore, the information collected may also be used to:

- i) Contact you in furtherance of the deliberations at the event/trainings
- ii) Store in a database for future regulatory and official contact.
- iii) Comply with statutory requirements including but not limited to financial and official audit
- iv) Communicate any other information to you at the events/trainings or through any other means of communication.



5 PROTECTION AND STORAGE OF PERSONAL INFORMATION

We may store and process your personal information on our computers in Lagos, Nigeria and/or anywhere else where our facilities are located. We shall make best effort to protect your information using physical, technical, and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure and alteration.

Some of the safeguards we use are firewalls and data encryption, physical access controls to our data centres, and information access authorization controls. We have also taken additional measure by ensuring our system complies with NDPR and other industry standards.

6 HOW TO CONTACT US

Attendees who have concerns, questions about this privacy policy or would like to exercise their protection rights can contact us through the following channels:

Email us at: dpo@interswitchgroup.com

Call us: 016283888

Customer Contact Centre 0700-9065000

Or write to us at: Interswitch Limited, 1648C Oko-Awo Street, Victoria Island Lagos.